




MEETING SCHEDULE



FRIDAY, OCTOBER 5

8:30am–10:30am	CMMB/YPMB/EXCOM Leadership Breakfast	National Harbor 2-3
10:00am–6:00pm	REGISTRATION OPEN	Convention Center Lobby
10:30am–11:30am	IAM-YP Board Meeting <i>(IAM-YP Management Board Members Only)</i>	Maryland 1
11:00am–1:00pm	Executive Committee Meeting	National Harbor 4
11:45am–12:30pm	IAM-YP New Members Welcome	Maryland A
12:30pm–1:00pm	IAM-YP Members Meeting	Maryland A
1:00pm–2:30pm	Executive Committee Meeting Luncheon	National Harbor 5
1:00pm–3:30pm	IAM-YP Team Building	Maryland A
1:00pm–6:00pm	NETWORK CENTRAL & EXPO OPEN	Prince George's Expo Halls D & E
2:30pm–4:30pm	Executive Committee Meeting	National Harbor 4
5:00pm–6:00pm	KNOWLEDGE LAB  Network Like a Pro	Maryland D
	Presenter: Georgia Angell , President, International Forwarding and Government Services, Move Happy / World International Forwarding Former IAM Chair Georgia Angell calls on her 37 years of IAM Annual Meeting experience to provide expert tips on networking for success with your IAM colleagues and using social media to foster those connections both during the conference and after it concludes. This session incorporates a preview of all activities at the annual meeting and of IAM's most important programs (RPP, IAM-YP, ISA, ILN, etc.). Whether you are quiet and reserved or a big personality, you'll leave this session feeling comfortable conversing and connecting.	
5:30pm–7:00pm	IAM-YP Welcome Reception	POSE Night Club
6:00pm–7:00pm	New Members, First Time Attendees & Special Guests Reception	Eastern Shore
7:00pm–10:00pm	Opening Reception and AFWSF FUNd Night	Potomac Ballroom



MEETING SCHEDULE

SATURDAY, OCTOBER 6

7:30am–5:00pm	REGISTRATION OPEN	Convention Center Lobby
8:00am–9:30am	IAM Membership Breakfast <ul style="list-style-type: none"> • AFW Scholarship Fund Recognitions • Terry Head: State of IAM Address • Official Launch Announcement of IAM Learning • Official Launch Announcement of Here2Help • Move for Hunger Mover of the Year Award 	Potomac Ballroom
9:30am–5:00pm	NETWORK CENTRAL & EXPO OPEN	Prince George's Expo Halls D & E
10:00am–11:00am	Ethics Council Meeting <i>(IAM Members Ethics Council only)</i>	National Harbor 5
10:30am–11:30am	KNOWLEDGE LAB  <p>Military / Government Session: The Latest and Greatest on DOD Personal Property: Everything You Want to Know but Are Afraid to Ask</p> <p>Speakers/Moderator: Charles White, Senior Vice President, International Association of Movers Dan Bradley, Director, Government & Military Relations, International Association of Movers</p> <p>Chuck White, along with Dan Bradley and a special guest or two, will provide updates on current issues in the Defense Personal Property Program (DP3) and the new My Move prototype. Come and get your questions addressed!</p>	Maryland A & C
10:30am–11:30am	KNOWLEDGE LAB  <p>The IAM Mobility Exchange: What's New and How Your Company Can Utilize It to the Max</p> <p>Presenters: Ray daSilva, President, Mobility Exchange LLC Rajeev Jain, Senior Vice President and Chief Information Officer, Mobility Exchange LLC</p> <p>IAM unveiled its new dynamic digital directory last year in Long Beach. In that time, over a quarter of IAM Members validated their listing to verify their credentials, qualifications, and capabilities. Learn more about validation and the different benefits IAM delivers to members through this networking and supply chain management tool.</p>	Maryland D



MEETING SCHEDULE

SATURDAY, OCTOBER 6

11:30am–1:00pm	Exhibitors' Cocktail Reception and Lunch	Prince George's Expo Halls D & E
11:30am–1:00pm	ISA Board Meeting and Luncheon	National Harbor 4
1:30pm–2:30pm	<p>CORE MEMBERSHIP MEETING</p> <p>Officials: Boris Populoh, Core and Suppliers Representative, Co-chair, IAM Claims and Risk Management Committee; Vice President, Willis Relocation Risk Group Terry Head, President, International Association of Movers Brian Limperopulos, Vice President, International Association of Movers</p> <p>Cast your vote to chart the future course of IAM as three IAM Executive Committee positions will be voted on at this meeting. Beyond the election, come to the Core Membership Meeting to learn about why IAM recently adopted the FIDI Professional Cooperation Guidelines and how your company can deploy them as a resource for your staff as well as benchmark your current processes against this industry cooperation norm. Last, learn how your company can do what it is good at to help in natural disasters and humanitarian crises by contributing to IAM's new charitable initiative, IAM Here 2 Help.</p> <p>Presenters include: Jesse van Sas, General Manager, FIDI Global Alliance Brian Limperopulos, Vice President, International Association of Movers Ray daSilva, President, Mobility Exchange LLC</p>	Maryland A & C
3:00pm–4:00pm	ISA Membership Meeting	Maryland A & C
4:00pm–4:30pm	ISA Board Meeting	National Harbor 5



MEETING SCHEDULE

SUNDAY, OCTOBER 7

8:00am–5:00pm

REGISTRATION OPEN

Convention
Center Lobby

8:30am–10:30am

RISK MANAGEMENT AND CLAIMS PANEL

Maryland A & C

Presenters:

John Burrows, Moderator, IAM Executive Committee Member At Large;
Margaret “Peg” Wilken, Vice President Risk, Safety & Claims, Stevens Forwarders
David Jones, Operational & Quality Support Team Lead, U.S. Transportation
Command TC J4-H

Steve Kelly, Chief, Personnel Claims and Recovery Division, U.S. Army Claims
Service Holder

Boris Populoh, Co-chair, IAM Claims and Risk Management Committee;
Vice President, Willis Relocation Risk Group

The Claims and Risk Management panel will consist of individuals from both the commercial and the U.S. DOD household goods sectors. New initiatives and critical issues for both groups will be discussed, as well as approaching the digital inventory question from the insurance and claims standpoint. This can't-miss panel will have something to offer for organizations involved in every sector of the household goods business.

9:00am–10:00am

KNOWLEDGE LAB 

Maryland D

IAM Learning: IAM's New Professional Development Program

Presenters:

Brian Limperopulos, Vice President, International Association of Movers

Ray daSilva, President, Mobility Exchange LLC

IAM is excited to unveil our brand-new IAM Learning professional development program at this special Knowledge Lab session. The IAM Learning program has been designed from the ground up with a focus on industry best practices, and will provide essential education and training resources for your employees. Come to this Knowledge Lab to learn about the exciting first phase of the program and find out how it can help your company thrive in a high-pressure environment with your most important clients.

9:00am–5:00pm

NETWORK CENTRAL & EXPO OPEN

Prince George's
Expo Halls D & E

10:15am–11:15am

KNOWLEDGE LAB 

Maryland D

Future of Technology in the Moving and Mobility Industry

Presenters:

Brian Limperopulos, Vice President, International Association of Movers

Erik Pettersson, Partner and Vice President Global Sales, Scan2Move,
Stockholm, Sweden

Taavi Suorsa, Partner and Business Development Scan2Move, Amsterdam,
the Netherlands

Boris Populoh, Co-chair, IAM Claims and Risk Management Committee;
Vice President, Willis Relocation Risk Group

The future is here! Your big and small clients alike are now requesting and considering requiring technologies like digital inventories, blockchain, and real-time access to information. Also, what will happen when automated vehicles replace drivers and 3d printing forces customers to consider whether to ship or “print” their household goods in their new location? While it may sound futuristic and scary, this session will educate you on the possibilities and how you can adopt technology to lower costs and please your customers.



MEETING SCHEDULE

SUNDAY, OCTOBER 7

11:30am–1:00pm	Hall of Honor Inductions Luncheon (<i>by invitation only</i>) Hall of Honor Inductees: Rick Curry , Gateways International John Day , Founder, Daycos Peg Wilken , Vice President, Risk, Safety & Claims, Stevens Worldwide Van Lines	Maryland B 4-6
11:30am–1:00pm	Buffet Lunch in the Expo Hall	Prince George's Expo Halls D & E
1:00pm–2:00pm	Hall of Honor Selection Committee Business Session <i>(Hall of Honor Selection Committee Members Only)</i>	National Harbor 4
2:00pm–4:00pm	MILITARY AND GOVERNMENT AFFAIRS PANEL Presenters: Mike Richardson , Moderator, IAM Executive Committee Vice Chairman COL Ralph Lounsbrough , Director of Personal Property, U.S. Transportation Command Charles Olden , Branch Chief, Transportation Contracts Branch, U.S. Department of State Steve Fair , Chief, Accounts and Collections Branch, General Services Administration, Transportation Audits Division Kevin Kennedy , Deputy Director, U.S. Air Force Personal Property Activity Headquarters Terri Shaffer , Management & Program Analyst, General Services Administration, Employee Relocation Resource Center Rob Hauert , Storage Program Manager, U.S. Transportation Command, Storage Management Office This business session is always the most highly-attended of the IAM Annual Meeting: Leaders from every aspect of U.S. government household goods business will discuss the key issues their agencies are currently dealing with. For anyone involved in or interested in getting involved in U.S. government business, participation in this panel is highly recommended.	Maryland A & C
4:00pm–6:00pm	IAM Logistics Network Meeting and Reception Presenters: Kathy Fulton , Executive Director, American Aid and Logistics Network (ALAN) Ray daSilva , President, Mobility Exchange LLC Terry Head , President, IAM Brian Limperopulos , Vice President, IAM Kathy Fulton from the American Aid and Logistics Network (ALAN) will highlight and discuss logistics opportunities in disaster relief and humanitarian aid logistics. While it may look good to your customers if you are involved in this work, you may not understand that this is a massive business requiring logistics services providers like ILN Members. Learn how your company can get involved for both business and charitable reasons. Last year, IAM added a new benefit for ILN Members: A complimentary Validated Listing on the IAM Mobility Exchange (IAMX). This benefit allows ILN Members both to advertise their logistics capabilities and receive higher priority on search rankings. Ray daSilva of Mobility Exchange LLC will be on hand to discuss these opportunities as well as other potential enhancements that could be developed to enhance the value of IAMX to the ILN Membership. The meeting will also include a reception for ILN members to meet and network.	Maryland D
9:00pm–2:00am	IAM-YP Social Mixer <i>Additional ticket required for non IAM-YP members</i>	Offsite: Bobby McKeys National Harbor



MEETING SCHEDULE

MONDAY, OCTOBER 8

7:30am–1:00pm	REGISTRATION OPEN	Convention Center Lobby
8:00am–Noon	BRUNCH WITH EXHIBITORS	Prince George’s Expo Halls D & E
9:00am–Noon	GOVERNING MEMBERSHIP MEETING <i>(Governing Members Only)</i>	Maryland A & C
Noon–1:00pm	Exhibit Teardown	Prince George’s Expo Halls D & E
12:30pm–1:30pm	AFW Scholarship Board Lunch	National Harbor 2
2:00pm–3:30pm	SPECIAL SESSION Presenter: Charles L. White , Senior Vice President, International Association of Movers This year’s Special Session will be fully devoted to a Q & A follow-up to the previous day’s Military and Government Affairs Panel. The returning panelists, along with other government subject matter experts, will reassemble and take questions from the audience. This will be your chance to question the decision makers about your most pressing issues. A number of other government attendees, not specifically noted, will also attend the IAM 2018 Annual meeting and will be available to engage with attendees one on one.	Maryland A & C
6:30pm–7:30pm	Closing Reception	Potomac Foyer
7:30pm–9:30pm	Closing Dinner and Entertainment	Potomac Ballroom
9:30pm–11:30pm	Post Dinner Entertainment & Dancing	Potomac Foyer