



82ND ANNUAL
MEETING
+ EXPO

2024
14-17
OCT



OCTOBER 14

8:30 AM - 10:00 AM

IAM Volunteer Leadership
Breakfast (Invite Only)

9:00 AM - 6:00 PM

Registration Opens

10:00 AM - 6:00 PM

The Hub (Expo Hall) Opens

10:30 AM - 11:30 AM

IAM Learning Lab: Play
Your Cards Right - Learn
What Customers Want

12:15 PM - 5:00 PM

IAM-YP Connect: The
Escape Room

1:30 PM - 2:30 PM

IAM Learning Lab: Grow Up
Fast: AI and the Future of
Moving

3:30 PM - 5:00 PM

US DAB: Exploring Critical
Issues in Asset-Based
Moving

4:00 PM - 5:00 PM

IAM-YP Membership
Meeting

6:00 PM - 7:00 PM

Newcomers, First Time
Attendees & IAMTrusted
Moving Company Reception

7:00 PM - 9:00 PM

Opening Reception

9:00 PM - 11:59 PM

Official IAM Opening
Reception Afterparty
organized by the U.S. DAB

OCTOBER 15

7:00 AM - 5:00 PM

Registration Opens

8:30 AM - 10:00 AM

IAM General Session and
State of the IAM Address

10:30 AM - 5:00 PM

The Hub (Expo Hall) Opens

11:00 AM - 12:30 PM

IAM Core Members
Meeting: AI What's in it for
me?

1:00 PM - 5:00 PM

IAM's NEW One-to-One
Networking Session

1:00 PM - 2:00 PM

ISA Membership Meeting

4:00 PM - 5:00 PM

IAM Learning Lab:
Mastering Claims
Prevention: Essential
Strategies For Minimizing
Claims And Maximizing
Customer Satisfaction In
The Moving Industry

5:00 PM - 6:30 PM

Hall of Honor Special
Reception

OCTOBER 16

8:00 AM - 5:00 PM

The Hub (Expo Hall) Opens

8:00 AM - 5:00 PM

Registration Opens

9:00 AM - 10:00 AM

IAM Learning Lab: DP3 -
2024 In Review; 2025 In
Preview

9:00 AM - 10:00 AM

IAM Learning Lab: All-in
and All Together on Data
Solutions

11:30 AM - 1:00 PM

Hall of Honor Recognition
Ceremony and Luncheon
RSVP Required

1:30 PM - 2:30 PM

IAM Learning Lab: US
Federal Agency Panel

4:00 PM - 5:30 PM

IAM Leadership Alliance:
Sip & Lead

9:00 PM - 2:00 AM

IAM-YP Social Mixer:
(Ticket Required for Non-YP
Members)

OCTOBER 17

8:00 AM - 12:00 PM

Expo Hall Opens

8:00 AM - 12:00 PM

Registration Opens

9:00 AM - 12:00 PM

IAM Premier Members
Meeting - Open to Premier
Members Only

1:30 PM - 2:30 PM

Special Session - Hear from
HomeSafe Alliance on
latest GHC Shipments and
Updates

3:00 PM - 4:00 PM

Special Session: Global
Household Goods Contract
(GHC) - Attendee Reaction

6:00 PM - 7:00 PM

Closing Reception

7:00 PM - 11:30 PM

Closing Dinner and
Entertainment