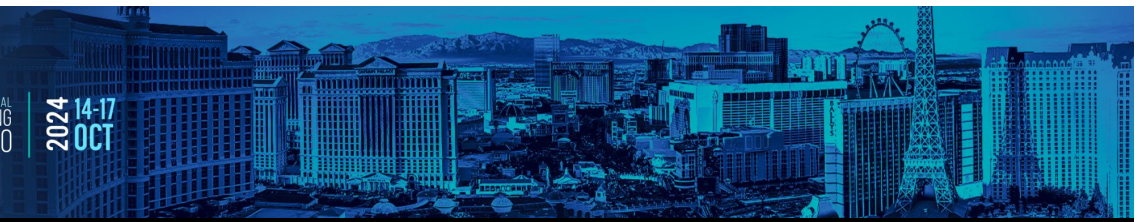




82ND ANNUAL  
MEETING  
+ EXPO

2024  
14-17  
OCT



## OCTOBER 14

### 8:30 AM - 10:00 AM

IAM Volunteer Leadership  
Breakfast (Invite Only)

### 9:00 AM - 6:00 PM

Registration Opens

### 10:00 AM - 6:00 PM

The Hub (Expo Hall) Opens

### 10:30 AM - 11:30 AM

IAM Learning Lab: Play  
Your Cards Right - Learn  
What Customers Want

### 12:15 PM - 5:00 PM

IAM-YP Connect: The  
Escape Room

### 1:30 PM - 2:30 PM

IAM Learning Lab: Grow Up  
Fast: AI and the Future of  
Moving

### 3:30 PM - 5:00 PM

US DAB: Exploring Critical  
Issues in Asset-Based  
Moving

### 4:00 PM - 5:00 PM

IAM-YP Membership  
Meeting

### 6:00 PM - 7:00 PM

Newcomers, First Time  
Attendees & IAMTrusted  
Moving Company Reception

### 7:00 PM - 9:00 PM

Opening Reception

### 9:00 PM - 11:59 PM

Official IAM Opening  
Reception Afterparty  
organized by the U.S. DAB

## OCTOBER 15

### 7:00 AM - 5:00 PM

Registration Opens

### 8:30 AM - 10:00 AM

IAM General Session and  
State of the IAM Address

### 10:30 AM - 5:00 PM

The Hub (Expo Hall) Opens

### 11:00 AM - 12:30 PM

IAM Core Members  
Meeting: AI What's in it for  
me?

### 1:00 PM - 5:00 PM

IAM's NEW One-to-One  
Networking Session

### 1:00 PM - 2:00 PM

ISA Membership Meeting

### 4:00 PM - 5:00 PM

IAM Learning Lab:  
Mastering Claims  
Prevention: Essential  
Strategies For Minimizing  
Claims And Maximizing  
Customer Satisfaction In  
The Moving Industry

### 5:00 PM - 6:30 PM

Hall of Honor Special  
Reception

## OCTOBER 16

### 8:00 AM - 5:00 PM

The Hub (Expo Hall) Opens

### 8:00 AM - 5:00 PM

Registration Opens

### 9:00 AM - 10:00 AM

IAM Learning Lab: DP3 -  
2024 In Review; 2025 In  
Preview

### 9:00 AM - 10:00 AM

IAM Learning Lab: All-in  
and All Together on Data  
Solutions

### 11:30 AM - 1:00 PM

Hall of Honor Recognition  
Ceremony and Luncheon  
RSVP Required

### 1:30 PM - 2:30 PM

IAM Learning Lab: US  
Federal Agency Panel

### 4:00 PM - 5:30 PM

IAM Leadership Alliance:  
Sip & Lead

### 9:00 PM - 2:00 AM

IAM-YP Social Mixer:  
(Ticket Required for Non-YP  
Members)

## OCTOBER 17

### 8:00 AM - 12:00 PM

Expo Hall Opens

### 8:00 AM - 12:00 PM

Registration Opens

### 9:00 AM - 12:00 PM

IAM Premier Members  
Meeting - Open to Premier  
Members Only

### 1:30 PM - 2:30 PM

Special Session - Hear from  
HomeSafe Alliance on  
latest GHC Shipments and  
Updates

### 3:00 PM - 4:00 PM

Special Session: Global  
Household Goods Contract  
(GHC) - Attendee Reaction

### 6:00 PM - 7:00 PM

Closing Reception

### 7:00 PM - 11:30 PM

Closing Dinner and  
Entertainment