



62ND ANNUAL
MEETING
+ EXPO

2024 14-17
OCT



OCTOBER 14

OCTOBER 15

OCTOBER 16

OCTOBER 17

8:30 AM - 10:00 AM
IAM Volunteer
Leadership Breakfast
(Invite Only)

9:00 AM - 6:00 PM
Registration Opens

10:00 AM - 6:00 PM
The Hub (Expo Hall)
Opens

10:30 AM - 11:30 AM
IAM Learning Lab:
Play Your Cards
Right - Learn What
Customers Want

12:15 PM - 5:00 PM
IAM-YP Connect: The
Escape Room

1:30 PM - 2:30 PM
IAM Learning Lab:
Grow Up Fast: AI and
the Future of Moving

3:30 PM - 5:00 PM
US DAB: Exploring
Critical Issues in
Asset-Based Moving

4:00 PM - 5:00 PM
IAM-YP Membership
Meeting

6:00 PM - 7:00 PM
Newcomers, First
Time Attendees &
IAMTrusted Moving
Company Reception

7:00 PM - 9:00 PM
Opening Reception

9:00 PM - 11:59 PM
Official IAM Opening
Reception Afterparty
organized by the U.S.
DAB

7:00 AM - 5:00 PM
Registration Opens

8:30 AM - 10:00 AM
IAM General Session
and State of the IAM
Address

10:30 AM - 5:00 PM
The Hub (Expo Hall)
Opens

11:00 AM - 12:30 PM
IAM Core Members
Meeting: AI What's in
it for me?

1:00 PM - 2:00 PM
ISA Membership
Meeting

1:00 PM - 5:00 PM
IAM's NEW One-to-
One Networking
Session

4:00 PM - 5:00 PM
IAM Learning Lab:
Mastering Claims
Prevention: Essential
Strategies For
Minimizing Claims
And Maximizing
Customer
Satisfaction In The
Moving Industry

5:00 PM - 6:30 PM
Hall of Honor Special
Reception

8:00 AM - 5:00 PM
Registration Opens

8:00 AM - 5:00 PM
The Hub (Expo Hall)
Opens

9:00 AM - 10:00 AM
IAM Learning Lab:
All-in and All
Together on Data
Solutions

9:00 AM - 10:00 AM
IAM Learning Lab:
DP3 - 2024 In
Review; 2025 In
Preview

11:30 AM - 1:00 PM
Hall of Honor
Recognition
Ceremony and
Luncheon RSVP
Required

1:30 PM - 2:30 PM
IAM Learning Lab: US
Federal Agency
Panel

4:00 PM - 5:30 PM
IAM Leadership
Alliance: Sip & Lead

9:00 PM - 2:00 AM
IAM-YP Social Mixer:
(Ticket Required for
Non-YP Members)

8:00 AM - 12:00 PM
Expo Hall Opens

8:00 AM - 12:00 PM
Registration Opens

9:00 AM - 12:00 PM
IAM Premier
Members Meeting -
Open to Premier
Members Only

1:30 PM - 2:30 PM
Special Session -
Hear from HomeSafe
Alliance on latest
GHC Shipments and
Updates

3:00 PM - 4:00 PM
Special Session:
Global Household
Goods Contract
(GHC) – Attendee
Reaction

6:00 PM - 7:00 PM
Closing Reception

7:00 PM - 11:30 PM
Closing Dinner and
Entertainment